

Mary Jane Slade

From: Farrell, Patrick M. <patrick.farrell@anthem.com>
Sent: Wednesday, May 24, 2023 4:54 PM
To: Gaines, Addie; Shannon Ramsby
Cc: DeVito, Bob; Andrea Weber; Mordecai, Karen
Subject: RE: Town of Colchester - Health Insurance Premium
Attachments: Employer Access Form- Internet Eligibility Agreement.pdf; WGS Employer ACCESS Large Group Manual.pdf; CII Employer Access (EA) Portal Login Instructions (1).pdf

Hello Addie,

I have attached an Employer Access agreement. Please complete and return and I can set Lockton up with Access to the EA tool.

Anthem, Inc.

Patrick Farrell, CEBS

Strategic Account Manager

108 Leigus Rd. Wallingford Ct. 06492

O: (203) 677-9101 | M: (203) 780-1659

Patrick.farrell@anthem.com

From: Gaines, Addie <AGaines@lockton.com>
Sent: Wednesday, May 24, 2023 4:03 PM
To: Shannon Ramsby <sramsby@colchesterct.gov>; Farrell, Patrick M. <patrick.farrell@anthem.com>
Cc: DeVito, Bob <RDeVito@lockton.com>; Andrea Weber <aweber@colchesterct.gov>
Subject: {EXTERNAL} RE: Town of Colchester - Health Insurance Premium

This email originated outside the company. Do not click links or attachments unless you recognize the sender.

Hi Shannon,

We do not. Anthem can provide a census, though.

@Patrick Farrell – will you please send Shannon a census?

Thanks!

Addie Gaines

Senior Account Manager

Lockton Companies

(860) 817-5438

From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Wednesday, May 24, 2023 4:00 PM
To: Gaines, Addie <AGaines@lockton.com>

Cc: DeVito, Bob <RDeVito@lockton.com>; Andrea Weber <aweber@colchesterct.gov>
Subject: FW: Health Insurance Premium

Hi Addie.

Do you keep an active list of all the employees we have in PPI who have elected health insurance? We need to review everyone as we have had some issues come up on our end that require some QA on our part. Please let us know if this is something you can provide.

Thank you, Addie.

From: Andrea Weber <aweber@colchesterct.gov>
Sent: Wednesday, May 24, 2023 1:39 PM
To: Shannon Ramsby <sramsby@colchesterct.gov>
Subject: RE: Health Insurance Premium

Let me see what I can find.

From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Wednesday, May 24, 2023 10:37 AM
To: Andrea Weber <aweber@colchesterct.gov>
Subject: FW: Health Insurance Premium

Hello. Are you able, I n MUNIS, to generate a list of the employees in question and then I can look them up in PPI? If not, I'll figure it out one way or another. Let me know, thank you.

From: Mary Williamson <mwilliamson@colchesterct.gov>
Sent: Wednesday, May 24, 2023 9:39 AM
To: Shannon Ramsby <sramsby@colchesterct.gov>; Andrea Weber <aweber@colchesterct.gov>
Cc: Rafayel Wassef <rwassef@colchesterct.gov>
Subject: RE: Health Insurance Premium

Shannon,

Because of the identified highway issues, can you print all current active elections so we can check everyone?

Thanks,

**Mary
Williamson**

Finance Director

127 Norwich Ave • Colchester, CT
Town of Colchester

☎ 860-537-7225

✉ mwilliamson@colchesterct.gov

🏠 colchesterct.gov

From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Wednesday, May 24, 2023 9:38 AM
To: Andrea Weber <aweber@colchesterct.gov>

Cc: Mary Williamson <mwilliamson@colchesterct.gov>; Rafayel Wassef <rwassef@colchesterct.gov>

Subject: RE: Health Insurance Premium

I can print-off the employee elections from PPI and give them to you, that should have the info. That you need.

From: Andrea Weber <aweber@colchesterct.gov>

Sent: Wednesday, May 24, 2023 9:23 AM

To: Shannon Ramsby <sramsby@colchesterct.gov>

Cc: Mary Williamson <mwilliamson@colchesterct.gov>; Rafayel Wassef <rwassef@colchesterct.gov>

Subject: FW: Health Insurance Premium

Shannon,

Just in case you missed Mary's reply the other day, we cannot add the deductions until we know what plan the employee has chosen. I do not have access to Anthem. Once we receive this, we can add the deduction code to the employee.

Thank you,
Andrea

From: Mary Williamson <mwilliamson@colchesterct.gov>

Sent: Monday, May 22, 2023 11:27 AM

To: Andrea Weber <aweber@colchesterct.gov>; Shannon Ramsby <sramsby@colchesterct.gov>; Rafayel Wassef <rwassef@colchesterct.gov>

Subject: RE: Health Insurance Premium

That's a good question.

Shannon,
Andrea doesn't have access to Anthem, so any changes will have to be relayed to us via email so we can start making the necessary changes.

Andrea,
Please add deductions for Shannon and myself if mine hasn't been added as well (I don't think it has) and we'll run an active employee report and compare it to the current bill. I think there are some highway ones we need to update anyway.

Thanks,

**Mary
Williamson**
Finance Director

127 Norwich Ave • Colchester, CT
Town of Colchester

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✉️ mwilliamson@colchesterct.gov

📍 colchesterct.gov

From: Andrea Weber <aweber@colchesterct.gov>
Sent: Monday, May 22, 2023 8:55 AM
To: Mary Williamson <mwilliamson@colchesterct.gov>
Subject: FW: Health Insurance Premium

What is the procedure on adding the deductions for insurance? How do we know when they sign up and what to deduct?

Thank you,
Andrea

From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Monday, May 22, 2023 8:48 AM
To: Mary Williamson <mwilliamson@colchesterct.gov>; Andrea Weber <aweber@colchesterct.gov>
Subject: Health Insurance Premium

Good Morning.

I'm still not being withheld on my pay for my share of the health insurance premium. I'm getting worried that I'm digging a deep hole. Please advise.

Thank you.

Sincerely,

Shannon Ramsby SPHR, SHRM-SCP

*Director of Human Resources
Town of Colchester
127 Norwich Avenue, Suite 202
Colchester, CT 06415
(860) 537-7229
sramsby@colchesterct.gov*

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Mary Jane Slade

From: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Sent: Monday, May 1, 2023 5:16 PM
To: Shannon Ramsby
Subject: RE: My Status

Oh thank goodness! Thank you for letting me now. Have a good night.



Lia Vanacore

Account Manager

10 Research Pkwy, Suite 200
Wallingford, CT 06492

Office: (203) 793-1266

Mobile: (203) 668-1912

[email](#) • [connect](#) • [web](#)

From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Monday, May 1, 2023 5:15 PM
To: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Subject: RE: My Status

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Hi Lia.

Mary was able to log in and get my credentials, it seems that we are all set at this point. Thank you for all your help as usual, it is much appreciated.

Be Well.

From: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Sent: Monday, May 1, 2023 5:11 PM
To: Shannon Ramsby <sramsby@colchesterct.gov>
Subject: RE: My Status

Hi Shannon, all was corrected last week. I will reach out to Pat and include you with the enrollment details now.



Lia Vanacore

Account Manager

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From: Shannon Ramsby <sramsby@colchesterct.gov>

Sent: Monday, May 1, 2023 1:59 PM

To: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>

Subject: RE: My Status

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Hi Lia.

Patrick Farrell is asking if PPI has sent in my info yet. Basically, [REDACTED] and I am trying to get proof of insurance for her. Pat was primarily concerned about the proper suffix, do you know if PPI data has synched with them yet since my info. Was updated?

Thank you Lia.

From: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>

Sent: Tuesday, April 25, 2023 7:55 AM

To: Shannon Ramsby <sramsby@colchesterct.gov>

Cc: Mary Williamson <mwilliamson@colchesterct.gov>

Subject: RE: My Status

Hi Shannon and Mary, I went into the system as Mary. The system gives details as to why the pend status in red font. The system instructed to term the old plans and reenter the correct plans during the last update Mary made.

I am asking a member of the client services team to go in and make the necessary updates and Approve. I will let you know once done.



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Office: (203) 793-1266
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From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Monday, April 24, 2023 4:35 PM
To: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Cc: Mary Williamson <mwilliamson@colchesterct.gov>
Subject: My Status

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Good Afternoon Lia.

Mary has approved my changes in PPI on several occasions. Each time I am in the "Pending" folder and she makes the approval there after which I disappear but then the next time she logs in I am in the "Action Needed" folder again. Is there something that we are missing or perhaps something that needs to happen on your end? Anthem therefore does not see me as active in their system, hence no insurance cards are being generated.

Thank you, Lia.

Sincerely,

Shannon Ramsby SPHR, SHRM-SCP

*Director of Human Resources
Town of Colchester
127 Norwich Avenue, Suite 202
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(860) 537-7229
sramsby@colchesterct.gov*

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Mary Jane Slade

From: Shannon Ramsby
Sent: Wednesday, April 26, 2023 8:48 AM
To: Vanacore, Lia
Cc: Mary Williamson; DeVito, Bob; Gaines, Addie
Subject: RE: Anthem

I will alert her to respond as soon as she arrives.

From: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Sent: Wednesday, April 26, 2023 8:44 AM
To: Shannon Ramsby <sramsby@colchesterct.gov>
Cc: Mary Williamson <mwilliamson@colchesterct.gov>; DeVito, Bob <RDeVito@lockton.com>; Gaines, Addie <AGaines@lockton.com>
Subject: RE: Anthem

Thank you for the information. I will send Patrick an email asap regarding my email.

What should Mary be enrolled in? It is too late for her to self enroll again. What lines did she want please.



Lia Vanacore

Account Manager

10 Research Pkwy, Suite 200
Wallingford, CT 06492

Office: (203) 793-1266

Mobile: (203) 668-1912

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From: Shannon Ramsby <sramsby@colchesterct.gov>
Sent: Wednesday, April 26, 2023 8:34 AM
To: Vanacore, Lia <Vanacore.Lia@ppibenefits.com>
Cc: Mary Williamson <mwilliamson@colchesterct.gov>; DeVito, Bob <RDeVito@lockton.com>; Gaines, Addie <AGaines@lockton.com>
Subject: FW: Anthem

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Hi Lia.

It looks like some of us, including Patrick Farrell at Anthem, are using the wrong email address for you. Please see the email below about Mary Williamson's health insurance?

Thank you.

From: Shannon Ramsby

Sent: Wednesday, April 26, 2023 8:31 AM

To: Mary Williamson <mwilliamson@ColchesterCT.gov>; ivanacore@ppibenefits.com

Subject: Anthem

Good Morning Mary and Lia.

Patrick Farrell of Anthem informs us that he has reinstated Mary's insurance, I do not have an explanation for why it was terminated on 4.1.23. He said to ensure that Mary's information is included in the next file feed but when I look at PPI I do not see any enrollment information for Mary so I'm wondering how she ever had insurance in the first place. Lia, from where you sit, does mary need to self-enroll in PPI again?

Thank you.

Sincerely,

Shannon Ramsby SPHR, SHRM-SCP

Director of Human Resources

Town of Colchester

127 Norwich Avenue, Suite 202

Colchester, CT 06415

(860) 537-7229

sramsby@colchesterct.gov

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Mary Jane Slade

From: Mary Williamson
Sent: Wednesday, May 24, 2023 11:29 AM
To: Shannon Ramsby;Andrea Weber
Cc: Rafayel Wassef
Subject: RE: Health Insurance Premium

Monday at the latest please. We'll need these updated before we pull in payroll next week.

Mary Williamson

Finance Director

127 Norwich Ave • Colchester, CT
Town of Colchester

📞 860-537-7225

✉ mwilliamson@colchesterct.gov

🌐 colchesterct.gov

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Subject: RE: Health Insurance Premium

When is this needed by?

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Cc: Mary Williamson <mwilliamson@colchesterct.gov>; Rafayel Wassef <rwassef@colchesterct.gov>
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**Mary
Williamson**
Finance Director

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Sincerely,

Shannon Ramsby SPHR, SHRM-SCP

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