

## Q11 Please elaborate on the reason for the answer above. Please provide recommendations on how we can improve communications with the community:

Answered: 72 Skipped: 119

#	RESPONSES	DATE
1	what email blast, social media?	1/31/2023 9:41 AM
2	Information must be distributed in a variety of ways to reach our super diversely informed population.	1/30/2023 11:45 AM
3	Engagement is hard but there are enough avenues to stay informed	1/30/2023 8:14 AM
4	Our Taxes are out of control. They were atrocious during Bylone's tenure and Bisbikos is deaf to cutting taxes and curbing the irresponsible spending of the previous administrations. We have to buy new fire trucks which are not cheap and we're over spending on a Senior Citizen. With ever increasing costs due to inflation, we need to cut the cost of government spending. Bisbikos is uninterested in cutting this excessive and irresponsible spending after he campaigned on fiscal responsibility. He's been a huge disappointment.	1/29/2023 8:04 PM
5	lots of drama in our little town	1/29/2023 2:46 PM
6	Not really sure what you were asking	1/29/2023 12:34 PM
7	I stay away from anything the First Selectman sends out do to his non transparent ways.	1/28/2023 12:37 PM
8	Most news that are important are visible through newspaper. more opacity needed on website especially breakdowns of budgets.	1/28/2023 11:46 AM
9	I find e-mailed material to be the fastest and most convenient way to receive information.	1/28/2023 10:02 AM
10	N/A	1/28/2023 9:41 AM
11	Many sources of communication regarding the budgets.	1/28/2023 9:14 AM
12	More social media	1/28/2023 7:37 AM
13	Get more town people involved in Volunteering. Why are they plowing the road 4 times when it's only a inch of snow.	1/28/2023 7:33 AM
14	I do not believe Town should have acquired multiple fire trucks sat same time while not maintaining town buildings( town hall, library, old town hall)	1/28/2023 7:32 AM
15	Easy access to get information	1/28/2023 7:05 AM
16	Board of finance did a horrible job of reviewing last year's town budget, before the first referendum, and continued doing a poor job right through the fourth vote.	1/28/2023 6:15 AM
17	Be honest	1/27/2023 9:08 PM
18	I really appreciate the virtual meeting options because of childcare.	1/27/2023 7:31 PM
19	Be honest.	1/27/2023 6:56 PM
20	To much information being put on social media. I'm not a social media user and find it difficult to get information	1/27/2023 6:43 PM
21	Make sure everyone in town is aware of the BOE budget vote long before it takes place	1/27/2023 6:33 PM
22	My answers for question 10 is how information is gathered but I'm not sure why we are being asked if we wrote a letter to the editor in question 6. Not all letters apply to the town.	1/27/2023 5:35 PM
23	Communication is very disjointed and one-sided for the most part!	1/27/2023 5:31 PM

24	I am very disappointed by the dissent and toxicity that has occurred with the current administration and how issues have been handled. I do not feel the communication is comprehensive balanced or trustworthy.	1/27/2023 5:16 PM
25	Be transparent and truth-full!	1/27/2023 5:02 PM
26	Na	1/27/2023 5:01 PM
27	Hybrid meetings work best because many citizens do not need to sit through the minutia of a full BOF meeting	1/27/2023 4:59 PM
28	The town web page is a little clunky and the navigation isn't great. Emails are very helpful.	1/27/2023 4:53 PM
29	A summary of minutes by email and on website	1/27/2023 4:43 PM
30	question 10 makes no sense. You asked for a rating but only supplied types of communication to select. there is no rating scale.	1/27/2023 4:31 PM
31	You did not offer a way to rate each. Just a way to select which avenues are used. Your question and the answer options are not compatible	1/27/2023 4:28 PM
32	The information is out there in many ways if people want to find it, so no recommendations at this time. I find social media can be biased however.	1/27/2023 4:26 PM
33	Continue hybrid meetings	1/27/2023 2:27 PM
34	I am to hesitant to become publicly involved because our town has become so toxic politically that a simple question brings about too much wrath or it is totally ignored. I don't like our town anymore.	1/27/2023 1:25 PM
35	All Town meeting minutes should be clearly posted on the Town website in a timely manner.	1/26/2023 6:30 PM
36	Be Consistent - get meeting minutes & audio files out quickly	1/24/2023 3:03 PM
37	Use Everbridge to blast out budget info and referendum reminders. Also, Question 10 asks us to "rate" these communication methods, but then does not provide a rating matrix or structure to do so. What do my check marks mean?	1/24/2023 1:37 PM
38	I feel like these last two questions are poorly worded and could have used some help from someone who designed actual surveys. However if what I think you understand is correct you want to know how I learn about the budget. I avoid social media at all costs, it is toxic and honestly, I feel many of the elected officials (at municipal, state, and federal levels abuse it). I read the Rivereast (skimming the letters the the editors cause those arent reliable) and read the First Selectman blasts. I also go to the town website to find out more.	1/24/2023 10:55 AM
39	put it on the town website, post it in the free news paper	1/23/2023 8:52 AM
40	Most people are busy and engagement in town issues is an afterthought. Normal working families don't have time for multi-hour weeknight meetings.	1/23/2023 8:28 AM
41	I'm not on social media sites, but use the town website.	1/22/2023 8:58 PM
42	Can links to meetings be shared in the first selectman newsletter blast?	1/22/2023 8:19 PM
43	I don't appreciate the First Selectman's misleading statements. For example, "historic mill rate reduction". He wants credit for reducing taxes, when he failed to do that. Our property values went up and the mill rate was adjusted accordingly. If I want political propoganda I'll turn on the television.	1/22/2023 7:55 PM
44	I greatly appreciate the First Selectman's e-mails and the scope of information provided. I also appreciate the opportunities the town provides to get more informed about the budget details, I suppose it is up to me to take advantage of that (always challenging with a demanding full-time job). Colchester taxes are very high... but our kids are grown and we are minimally dependent on Town services... so it is not clear how much benefit we get from our taxes. It would be helpful to understand better where our money actually goes, and how well our town follows fiscally conservative principles.	1/22/2023 12:34 PM
45	Very obvious leaders want to spend more and motivated to pass bigger budgets regardless of impact on families earning under town median income... Nor do the boards understand the negative impact of high mil rates on others. Educate yourselves! You present as fools with huge egos and thirst for spending Other People's Money.	1/22/2023 5:53 AM

46	Our kids have grown up in town. We left town to play sports on good fields, and we have left with 1 and plan to leave with the 2nd, the local school system to make sure the kids get a good education. For what we get from our town, the taxes are too high.	1/21/2023 9:56 AM
47	Facebook should not be a means of government communication. Information should be shared in public forums that do not require making a separate account. I am embarrassed by the amount of drama our town has in the River East newspaper. I wish that instead of talking generally about the budget, clear line items were given and specific amounts for funding specific services were discussed.	1/21/2023 8:59 AM
48	How is it that we spend almost 3x as much money for the schools as we do the entire town? How is it that our budget is that high for the town with so little in services? Our town employees never leave (little attrition) except now that we have a bozo in the FSO so salaries are high compared to newer employees and are they really putting in an effort or does the term government employee and the connotation with that come into play?	1/21/2023 6:04 AM
49	N/A I think communication is sufficient	1/20/2023 10:53 PM
50	Too much Division in town hall. Reading about it in local papers makes town look bad. Need to get it together.	1/20/2023 10:26 PM
51	Several Departments have their own special accounts. I think that is ok but the BOF and BOS should be aware of the accounts and how the funds are utilized.	1/20/2023 9:29 PM
52	I prefer staying informed at the source, things turn toxic on social media so I prefer staying away from that and 1st selectmen eblasts are one sided.	1/20/2023 8:46 PM
53	Hybrid meetings for the budget make it easier to stay informed...please continue to do this	1/20/2023 8:08 PM
54	FS should try to abstain from making snide remarks and talking like he knows everything and everything, when he clearly does not.	1/20/2023 8:05 PM
55	There should be multiple modalities of communication to ensure you're reach a broad base.	1/20/2023 7:22 PM
56	Less posts on social media and more on the town website and/or emails from town.	1/20/2023 6:55 PM
57	It's unfortunate that most people are uninformed, they advocate for things that suit themselves instead of whats best for all. The BoF should be funding needed services instead of creating a ridiculous survey for political/popularity reasons.	1/20/2023 6:12 PM
58	Having more ways to involve parents, community members/residents involved or participate in meetings. We are new in the town, possible bringing more awareness of community resources or options to connect to the avenues of communication.	1/20/2023 5:54 PM
59	It would be helpful for the BOE to be active on fb. They could post meeting times and links to meeting minutes/zoom links	1/20/2023 5:31 PM
60	Multiple 4 x 8 signs located at strategit locations through out town, such as town green, school district, rec-plex, fire stations 4 corners in Winchester, entrance to Stop & Shop. Make sure the spelling of Referendum is correct next time. Question 1 can not be answered due to technical issue.	1/20/2023 4:38 PM
61	No comments for this question but I'd love to see curbside leaf pickup provided by the town	1/20/2023 4:34 PM
62	Signs around town, mailers, emails, repeatedly. Until there's no way they missed it.	1/20/2023 4:20 PM
63	I don't know	1/20/2023 4:12 PM
64	The First Selectman's email blast should contain ALL TOWN NEWS, not just that which he wants to promote for political purposes. His liberal use of not reporting on news (particularly things for which he was outvoted at BOS meetings, or negative/unflattering news) is an appalling use what should be a true round-up of what is happening in town. Citizens should not be dependent upon bits and pieces of news across multiple channels to get the full story.	1/20/2023 11:35 AM
65	Members of BOS need to grow up, stay off of Facebook and do their job. I am embarrassed by our current government, especially the First Selectman and his former friends on the board and their egos. Also, if these are the only questions being asked about the budget then this survey is a joke too.	1/20/2023 9:46 AM
66	Townpeople obtain information from a variety of sources based on their time, lifestyle, use or	1/20/2023 9:13 AM

lack of use of electronics. The town has to ensure all of the townspeople get the information to remain informed on the be able to vote.

67	All public officials should stop using childish behavior and do what is best for the town. Some selectmen and officials are embarrassing for the town	1/20/2023 8:13 AM
68	The email blast keeps me advised in a timely manner, what might be happening in and around town.	1/19/2023 11:49 PM
69	BOF could send its own email. Also seems like the BOF only uses one local Facebook group instead of all the local groups. This survey was only posted to ATC.	1/19/2023 7:21 AM
70	BoF meetings this past year were combative, and collaborative, making it easy for social media influencers to control the narrative.	1/19/2023 5:51 AM
71	The FS is not a member of the BOF and adds information during the meetings that confuse and muddy information for the citizens about the budget.	1/18/2023 7:40 PM
72	It would be nice to get the audio files loaded in a timely manner.	1/18/2023 5:34 PM